



## **NTBA Code of Ethics and Professionalism**

- A member shall deal with fairness, honesty, responsibility and integrity with customers, transportation and other suppliers, industry colleagues, the general public, and fellow NTBA members;
- A member shall make prompt payment for all contractual obligations;
- A member shall abide by lawful agreements to which his or her company is party, including agreements with shippers, consignees, carriers and other freight brokers;
- A member shall promote and subscribe to best business practices that promote the safety, success and viability of the freight brokerage community and the transportation industry as a whole;
- A member shall never knowingly engage in any practice which harms or corrupts the integrity of the freight brokerage community, the larger transportation industry, any governing authorities or the NTBA;
- A member's failure to agree to abide by the decisions of the Ethics and Professionalism Committee shall result in membership suspension from the NTBA.

I understand and agree to the above NTBA Code of Ethics and Professionalism.

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Signature of Member

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Date

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Name of Member (printed)